



615 Madison Ave, Fort Atkinson WI 53538 (866)981-8585 Phone

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### **3 Year Annual Maintenance & Inspection Service Agreement**

#### **Scope of Work and General Terms for Air Cooled Units**

We will automatically call to set up each annual maintenance service and call with a reminder. This three year maintenance agreement is at a cost of \$185.00 per year, for a total of \$555. **Price is \$225 per year without agreement.** As long as we have a signed contract, you can choose to pay for three years up front, for a total of \$555, or make annual payments of \$185.

#### **Scope of Work and General Terms for Liquid Cooled Units**

We will automatically set up each annual maintenance service and call with a reminder. This three year maintenance agreement is at a cost of \$285.00 per year, for a total of \$855. **Price is \$325 per year without agreement.** As long as we have a signed contract, you can choose to pay for three years up front, for a total of \$855, or make annual payments of \$285.

#### **Preventative Maintenance includes once per year:**

- Replace engine oil filter(s)
- Change engine oil
- Inspect, clean or replace air filter(s) as needed.
- Check and adjust valves if needed
- Replace fuel filter(s) or clean fuel strainer(s) as required
- Inspect and clean cooling fans
- Inspect all belts and hoses
- Inspect, test and service batteries, cables and terminals
- Check and adjust charging system
- Check starter and starting system
- Replace spark plugs as required
- Inspect, clean, adjust and lubricate the generator as required
- Inspect, clean, test and adjust the transfer switch
- Test the exercise system and reset to owner's schedule
- Start and run system
- Transfer load to system (with customer authorization)
- Provide a written report on the condition of the system

#### **After Factory Warranty Has Expired**

The annual fee entitles the owner to call for inspection of the generator for one additional time per year within the contract period. It is the responsibility of the customer to call Home Backup Systems for an inspection when needed, at (866)981-8585 or (920)568-8882. For example, if the power has been out and the generator has been active for two or more days, it may be wise to call for an inspection. Inspection Service will consist of and include all activities listed under Preventative Maintenance except for:

\*\*Replacement of filters    \*\*Fluids may be added, but not changed.



The customer authorizes Home Backup Systems to perform repairs to the system as deemed appropriate by Home Backup Systems at the time of any preventative or inspection services. Repairs may include, but are not limited to, replacement of worn components such as belts or hoses, ignition or engine parts or batteries. Parts that are replaced are the property of the owner and will be left on site for review and disposal by the owner. Should these estimated repairs exceed \$100, Home Backup Systems will provide the owner with an estimated of the repairs and will not repair the unit until authorized by the owner.

Home Backup Systems warrants its work to be free of defects in material and workmanship for a period of 30 days from the date of service or repair. This warranty is limited to failure as a result of our workmanship and does not include failures resulting from improper or unauthorized installation, misuse, negligence, accident, overloading, over speeding, fire, flood, vandalism, or theft, repairs by others or any other act beyond the control of Home Backup Systems.

Written or verbal acceptance of this agreement, including use of Home Backup Systems for normal and periodic maintenance, is authorization for Home Backup Systems to use reasonable methods, such as telephone, email or mail to schedule maintenance, inspections or repairs. **Payment for first year or full three years is required up front for this service agreement.**

Home Backup Systems of Fort Atkinson WI enters into this Service Contract on this \_\_\_\_\_ of \_\_\_\_\_, 2019.

With: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Generator (Circle One):    Air Cooled    or    Liquid Cooled

Model# \_\_\_\_\_    Serial # \_\_\_\_\_

*Tom McCulloch*

**Customer Signature**

Home Backup Signature

**This agreement will remain in force for the duration of the contract period.**  
**At the contract expiration a new contract may be signed.**